



DuPage Water Commission

30 YEARS OF SERVICE
Pure. Essential. Stewardship.

MEMORANDUM

To: Owner / Official Custodian / Bottle Recipient

From: *Mike Weed*
Mike Weed
Operations & Instrumentation Supervisor

Date: 3/27/2024

Subject: Consumer Confidence Report

The Consumer Confidence Report (CCR) rule requires all community water systems to provide a report to their customers on the quality of their drinking water. You should have received a package from the City of Chicago by now containing all their source water data and 2023 data tables.

I have included a copy of the data tables for the DuPage Water Commission as part of our CCR requirements. If you have any questions regarding this letter or the information attached, please feel free to contact me. If you are not the person who should be receiving the CCR information, please contact me so I can update my files.

Mike Weed
Operations & Instrumentation Supervisor
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DuPage Water Commission

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Annual Drinking Water Quality Report DuPage Water Commission IL0435400

**Annual Water Quality Report for the period of
January 1, 2023 to December 31, 2023**

This report is intended to provide you with important information about your drinking water and the efforts made by the DuPAGE WATER COMMISSION water system to provide safe drinking water. The source of drinking water used by DuPAGE WATER COMMISSION is Purchased Water from the City of Chicago.

For more information regarding this report contact:

Name: Mike Weed

Phone: (630) 834-0100

Email: weed@dpwc.org

IS MY WATER SAFE

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

DO I NEED TO TAKE SPECIAL PRECAUTIONS?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of Infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Information Hotline (800-426-4791).

SOURCE OF DRINKING WATER

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and groundwater wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife.
- Inorganic contaminants, such as salts and metals can be naturally occurring or result from urban stormwater runoff.
- Industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants can be naturally occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Information Hotline at (800) 426-4791. To ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

DESCRIPTION OF THE WATER TREATMENT PROCESS

Your water is treated in a "treatment train" (a series of processes applied in a sequence) that includes coagulation, flocculation, sedimentation, filtration, and disinfection. Coagulation removes dirt and other particles suspended in the source water by adding chemicals (coagulants) to form tiny sticky particles called "floc" which attract the dirt particles. Flocculation (the formation of larger flocs from smaller flocs) is achieved using gentle, constant mixing. The heavy particles settle naturally out of the water in a sedimentation basin. The clear water then moves to the filtration process where the water passes through sand and gravel filters that remove even smaller particles. A small amount of chlorine is used to kill bacteria and other microorganisms (viruses, cysts, etc.) that may

be in the water before the water is stored and distributed to homes and businesses in the community.

SOURCE WATER ASSESSMENT

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection, only dilution. This is the reason for mandatory treatment for all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance where shoreline impacts are not usually considered a factor in water quality. At certain times of the year, however, the potential for contamination exists due to wet weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls, and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to stormwater runoff, marinas, and shoreline point sources due to the influx of groundwater to the lake. Throughout history, there have been extraordinary steps taken to ensure a safe source of drinking water in the Chicagoland area. From the building of the offshore cribs and the introduction of interceptor sewers to the lock-and-dam system of Chicago's waterways and the city's Lakefront Zoning Ordinance.

The city now looks to the Department of Water Management, the Department of Environment, and the MWRDGC to ensure the safety of the city's water supply. Water supply officials from Chicago are active members of the West Shore Water Producers Association. Coordination of water quality situations (i.e., spills, tanker leaks, exotic species, etc.) and general lake conditions are frequently discussed during the association's quarterly meetings. Also, Lake Michigan has a variety of organizations and associations that are currently working to either maintain or improve water quality. Finally, one of the best ways to ensure a safe source of drinking water is to develop a program designed to protect the source water against potential contamination on the local level. Since the predominant land use within Illinois' boundary of Lake Michigan watershed is urban, most of the watershed protection activities in this document are aimed at this purpose.

Citizens should be aware that everyday activities in an urban setting might have a negative impact on their source water. Efforts should be made to improve awareness of stormwater drains and their direct link to the lake within the identified local source water area. A proven best management practice (BMP) for this purpose has been the identification and stenciling of stormwater drains within a watershed. Stenciling along with an educational component is necessary to keep the lake a safe and reliable source of drinking water.

ADDITIONAL INFORMATION ON LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and

components associated with service lines and home plumbing. DuPage Water Commission is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Information Hotline or at: <https://www.epa.gov/lead>

WATER CONSERVATION TIPS

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference. Try one today and soon it will become second nature.

- Take short showers, a 5-minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair, and shaving, and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak.
- Fixing it or replacing a leaking toilet with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit <http://www.preservingeverydrop.org> for more information.

SOURCE WATER PROTECTION

The protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.

- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public watersystem.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one.
- Use EPA's Adopt Your Watershed to locate groups in your community or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier.
- Stencil a message next to the street drain reminding people to "Dump No Waste - Drains to River" or "Protect Your Water."
- Produce and distribute a flyer for households to remind residents that storm drains dump directly into their local water bodies.

2023 REGULATED CONTAMINANTS DETECTED

WATER QUALITY TEST RESULTS

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the Maximum Contaminant Level Goal as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

mg/l: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

ug/l: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

na: not applicable.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Maximum Residual Disinfectant Level (MRDL): The highest level of disinfectant allowed in drinking water.

Maximum Residual Disinfectant Level (MRDLG): The level of disinfectant in drinking water below which there is no known or expected risk to health. MRDLG's allow for a margin of safety.

2023 Regulated Contaminants Detected

Coliform Bacteria

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source Of Contamination
0	0 positive monthly sample	0	Fecal Coliform or E. Coli MCL: A routine sample and a repeat sample are total coliform positive, and one is also fecal coliform or E. coli positive	0	No	Naturally present in the environment

Regulated Contaminants

Disinfectants & Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source Of Contaminant
Chlorine	3/8/2023	1.51	1.05 – 1.51	4	4	ppm	No	Water Additive used to control microbes
Total Haloacetic Acids (HAA5)	8/15/2023	26.0	19.7 – 26.0	N/A	60	ppb	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes]	8/15/2023	35.3	31.3 – 35.3	N/A	80	ppb	No	By-product of drinking water chlorination

Not all sample results may have been used for calculating the highest level detected because some results may be part of an evaluation to determine where compliance sampling should occur in the future

Note: The state requires monitoring of certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Therefore, some of this data may be more than one year old.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. AL (Action Level): The concentration of a contaminant which, if exceeded triggers treatment or other requirements which a water system must follow. ppm: parts per million ppb: parts per billion ppt: parts per trillion pCi/l: picoCuries per liter (measurement of radioactivity)



CITY OF CHICAGO

DEPARTMENT OF WATER MANAGEMENT

TO: Administrative Contact/Operator-In-Charge/Bottle Recipient

FROM: Randy Conner
Commissioner
Chicago Department of Water Management

SUBJECT: Consumer Confidence Report Parent Supply Information

DATE: March 25, 2024

The Consumer Confidence Report (CCR) rule requires that all community water systems provide an annual report to their customers on the quality of the drinking water. The Department of Water Management (DWM), as your source water supplier, is providing the required information pertaining to compliance monitoring for the period of January 2023 through December 2023. You will need this data to complete your Consumer Confidence Report, if you are required to do so.

The completed 2023 report for DWM will be posted online before the July 1st deadline. If you are not the correct contact person to receive this package, please send accurate contact information to:

e-mail: Patrick.Schwer@cityofchicago.org fax: (312) 742-9123, or phone: (312) 744-7001

Included in this information package are summary tables containing:

- 2023 Water Quality Data – includes Regulated and Non-Regulated Contaminant Detections
- Source Water Assessment Program Summary
- Educational Statements Regarding Commonly Found Drinking Water Contaminants
- Voluntary Testing – additional testing done by this facility outside of the required testing

In order to expedite the CCR to you, we have enclosed 2023 tables that were prepared by DWM with the help of the Illinois EPA. The Illinois EPA posts data tables for the Department of Water Management on the internet at: <http://water.epa.state.il.us/dww/index.jsp>

DWM has taken a proactive approach to lead corrosion control treatment and has continued to optimize based on the latest research and regulations. As part of its ongoing efforts to optimize corrosion control in the distribution system, DWM has conducted a multiple-year study to minimize lead values. The research and ongoing testing have shown that orthophosphate, as a corrosion inhibitor, is significantly more effective at reducing lead levels at the homeowner's tap than the current blended phosphate.

Orthophosphate is a colorless, tasteless, and odorless food-grade additive and is approved by EPA and the Food and Drug Administration and is used by approximately 50% of the water systems across the United States for lead control. The Illinois Environmental Protection Agency agreed with the study's findings and approved corrosion control transition to orthophosphate.

New chemical feed facilities are being constructed at both of our plants (Jardine and Sawyer Water Purification Facilities) to add orthophosphate to the water distribution system. DWM plans to switch from blended phosphate to orthophosphate in the Fall of 2024. During this transition period, DWM will



CITY OF CHICAGO



DEPARTMENT OF WATER MANAGEMENT

continue to monitor water quality in the distribution system. Should you have any questions or concerns about this switch, please contact Patrick Schwer, Director of Water Quality Surveillance, at 312.744.8197.

Additionally, we are pursuing greater openness and enhanced regional collaboration on water policy via two recent innovations: establishing a wholesale customer Advisory Council, and implementation of a more transparent, cost-of-service rate setting methodology. If you desire more information or have any questions about our efforts for regional collaboration, please feel free to contact David Kohn, Deputy Commissioner of Regional Partnerships at david.kohn@cityofchicago.org.

We value your partnership and are happy to help with any questions you have regarding the 2023 CCR.

Attachments

Cc: Director Water Purification Laboratories; Director Water Quality Surveillance Section; Deputy Commissioner Regional Partnerships

2023 Water Quality Data

DATA TABULATED BY CHICAGO DEPARTMENT OF WATER MANAGEMENT
0316000 CHICAGO

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Highest Level Detected: This column represents the highest single sample reading of a contaminant of all the samples collected in 2023.

Range of Detections: This column represents a range of individual sample results, from lowest to highest that were collected during the CCR calendar year.

Date of Sample: If a date appears in this column, the Illinois EPA requires monitoring for this contaminant less than once per year because the concentrations do not frequently change. If no date appears in the column, monitoring for this contaminant was conducted during the Consumer Confidence Report calendar year.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

N/A: Not applicable

DETECTED CONTAMINANTS

Contaminant (unit of measurement) Typical source of Contaminant	MCLG	MCL	Highest Level Detected	Range of Detections	Violation	Date of Sample
Turbidity Data						
Turbidity (NTU/Lowest Monthly % ≤0.3 NTU) <i>Soil runoff</i>	N/A	TT (Limit: 95%≤0.3 NTU)	Lowest Monthly %: 100%	100% - 100%		
Turbidity (NTU/Highest Single Measurement) <i>Soil runoff</i>	N/A	TT (Limit 1 NTU)	0.25	N/A		
Inorganic Contaminants						
Barium (ppm) <i>Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits</i>	2	2	0.0195	0.0192 – 0.0195		
Nitrate (as Nitrogen) (ppm) <i>Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits</i>	10	10	0.33	0.29 – 0.33		
Total Nitrate & Nitrite (as Nitrogen) (ppm) <i>Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits</i>	10	10	0.33	0.29 – 0.33		
Total Organic Carbon (TOC)						
TOC	The percentage of TOC removal was measured each month and the system met all TOC removal requirements set by IEPA.					
Unregulated Contaminants						
Sulfate (ppm) <i>Erosion of naturally occurring deposits</i>	N/A	N/A	27.8	25.0 – 27.8		
Sodium (ppm) <i>Erosion of naturally occurring deposits; Used as water softener</i>	N/A	N/A	8.71	8.43 – 8.71		
State Regulated Contaminants						
Fluoride (ppm) <i>Water additive which promotes strong teeth</i>	4	4	0.74	0.66 – 0.74		
Radioactive Contaminants						
Combined Radium (226/228) (pCi/L) <i>Decay of natural and man-made deposits.</i>	0	5	0.95	0.83 – 0.95		02-04-2020
Gross Alpha excluding radon and uranium (pCi/L) <i>Decay of natural and man-made deposits.</i>	0	15	3.1	2.8 – 3.1		02-04-2020

Units of Measurement

ppm: Parts per million, or milligrams per liter

ppb: Parts per billion, or micrograms per liter

NTU: Nephelometric Turbidity Unit, used to measure cloudiness in drinking water

%≤0.3 NTU: Percent of samples less than or equal to 0.3 NTU

pCi/L: Picocuries per liter, used to measure radioactivity

TURBIDITY

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

UNREGULATED CONTAMINANTS

A maximum contaminant level (MCL) for this contaminant has not been established by either state or federal regulations, nor has mandatory health effects language. The purpose for monitoring this contaminant is to assist USEPA in determining the occurrence of unregulated contaminants in drinking water, and whether future regulation is warranted.

FLUORIDE

Fluoride is added to the water supply to help promote strong teeth. The Illinois Department of Public Health recommends an optimal fluoride level of 0.7 mg/L with a range of 0.6 mg/L to 0.8 mg/L.

SODIUM

There is no state or federal MCL for sodium. Monitoring is required to provide information to consumers and health officials who have concerns about sodium intake due to dietary precautions. If you are on a sodium-restricted diet, you should consult a physician about the level of sodium in the water.

SOURCE WATER ASSESSMENT SUMMARY

Source Water Location

The City of Chicago utilizes Lake Michigan as its source water via two water treatment plants. The Jardine Water Purification Plant serves the northern areas of the City and suburbs, while the Sawyer Water Purification Plant serves the southern areas of the City and suburbs. Lake Michigan is the only Great Lake that is entirely contained within the United States. It borders Illinois, Indiana, Michigan, and Wisconsin, and is the second largest Great lake by volume with 1,180 cubic miles of water and third largest by area.

Source Water Assessment Summary

The Illinois EPA implemented a Source Water Assessment Program (SWAP) to assist with watershed protection of public drinking water supplies. The SWAP inventories potential sources of contamination and determined the susceptibility of the source water to contamination. The Illinois EPA has completed the Source Water Assessment Program for our supply.

Susceptibility to Contamination

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for mandatory treatment of all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

Further information on our community water supply's Source Water Assessment Program is available by calling DWM at 312-742-2406 or by going online at <http://dataservices.epa.illinois.gov/swap/factsheet.aspx>

2023 VOLUNTARY MONITORING

The City of Chicago has continued monitoring for Cryptosporidium, Giardia and E. coli in its source water as part of its water quality program. No Cryptosporidium or Giardia was detected in source water samples collected in 2023. Treatment processes have been optimized to provide effective barriers for removal of Cryptosporidium oocysts and Giardia cysts in the source water, effectively removing these organisms in the treatment process. By maintaining low turbidity through the removal of particles from the water, the possibility of Cryptosporidium and Giardia organisms getting into the drinking water system is greatly reduced.

In 2023, CDWM has also continued monitoring for hexavalent chromium, also known as chromium-6. USEPA has not yet established a standard for chromium-6, a contaminant of concern which has both natural and industrial sources. Please address any questions or concerns to DWM's Water Quality Division at 312-744-8190. Data reports on the monitoring program for chromium-6 are posted on the City's website which can be accessed at the following address below:

http://www.cityofchicago.org/city/en/depts/water/supp_info/water_quality_resultsandreports/city_of_chicago_emergincontaminantstudy.html

For more information, please contact
Patrick Schwer
At 312-744-8190

Chicago Department of Water Management
1000 East Ohio Street
Chicago, IL 60611

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by:
The City of Chicago
Department of Water Management
Water System ID# IL0316000