Cross-Utility Conservation Metrics for Benchmarking

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| --- | --- |
| **Description of Metric** | **Calculation** |
| Infrastructure Leakage Index |  |
| Indoor Conservation Index |  |
| Outdoor  Conservation Index |  |

Source: Adapted from Dziegielewski and Kiefer (2010) *The American Water Works Association Water Conservation Division Subcommittee Water Conservation Measurement Metrics Guidance Report.*

Utility Full Cost Metrics for Benchmarking

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| --- | --- | --- |
| **Description of Metric** | **Calculation** | **Benchmark** |
| Operating Ratio |  | 1.0 |
| Debt Service Coverage Ratio |  | 1.0 |
| Active Debt per Customer |  | Average |
| Percent of Annual Operating Expenditures in Cash Reserves |  | One month |

Source: Adapted from UNC School of Government Environment Finance Center *The State of Full Cost Pricing: Full Cost Pricing Among Public Water & Sewer Utilities in the Southeast* 2008